



## Custom Course Development Services

# Addressing the Educational Needs of the Energy Sector!

### Experienced in Energy!

Over the years, our Pro Services team has partnered with several nationally recognized natural gas and energy companies in the United States in order to address their unique educational requirements. By working closely with each company's training team, Pro Services has delivered many customized training programs covering topics such as regulatory compliance, employee safety and awareness, and product knowledge.

### Regulatory Compliance

Inspections and incident investigations are a reality for US energy companies subject to compliance with the Federal Energy Regulatory Commission. One of our natural gas clients requested Pro Services to develop a course that instructed employees on the course of action they should take during an incident investigation. This allowed for incidents to be investigated quickly as well as greater compliance with onsite investigations. Fewer errors were encountered during investigations by supervisors, employees, and third party vendors

**Combined, our Pro Services team has over 30 years of experience addressing the largest strategic learning imperatives from customers ranging from the US Government to Fortune 500 companies to Non-Profit Organizations to Institutions of Higher Education.**

Do you have a project in mind? Contact us today: [sales@ePathLearning.com](mailto:sales@ePathLearning.com) or by phone (860) 444-8090



## Employee and Workplace Safety

Employee and workplace safety is one of our clients' greatest concerns when it comes to regulatory compliance challenges. In 2012, Pro Services became the exclusive vendor for all online development of one of our energy client's Environmental Health and Safety courses. During this partnership, Pro Services has developed over a dozen courses regarding subjects such as Hazard Recognition and Personal Protective Equipment and Tool Safety. The goal of the online program is to educate the workforce about the rules, policies, and expectations related to safety practices. Our client has since achieved great success in managing their risks and keeping incidents to a record low over the past two years.

## Product Knowledge

When it comes to product knowledge and public awareness, companies want their employees and their customers to speak clearly and confidently about the energy services they provide. Sometimes that means educating the public about the basics of the energy field prior to describing the actual services provided. For example, Pro Services partnered with a client that sells parts for pneumatic energy-driven systems to create a course that described the physics and mechanics of how a pneumatic system operates. Additional courses were then developed for both distributors and customers so they would have a clear understanding as to why their product was the right choice.

## The Pro Services Team

ePath Learning's award-winning Professional Services team includes a staff of instructional designers, programmers, media artists, media professionals, and project managers.

They maintain tremendous experience developing and delivering state-of-the-art custom courses. Our team understands the principles of adult learning theories and is skilled in the process of combining information into a logical sequence to create an engaging learning experience.

Employing the latest training strategies for online, mobile-supported, and blended educational solutions, the Pro Services team follows a structured but flexible development process known as the ADDIE Model. Presentation approach and instructional strategies can include, splash animation, narrative audio, interactive explores, animations, self-checks and assessments, to name but a few.

