

CASE STUDY:

Fit Responder

Medical training
organization

Fit Responder is a medical training organization dedicated to sharing best practices in soft tissue injury prevention, ergonomics, biomechanics, fitness, and nutrition that contribute to the development of holistic employee wellness programs.



FIT RESPONDER STATISTICS

Headquarters: Davidson, NC

Year Founded: 1999

Company Size: <10 Employees

Training Model: Blended Learning

Key LMS Selection Criteria:

- ✦ Inherent Authoring Tool
- ✦ Tracking & Reporting
- ✦ Support for video-based learning
- ✦ Fulfill multi-generational learning needs

OVERVIEW

Fit Responder is a nationally recognized medical training organization dedicated to preventing on-the-job injuries. Fit Responder works nationally with public service departments, corporations; state and local governments to design and run targeted injury prevention and wellness programs. In fact, Fit Responder is the Nation's most comprehensive injury prevention program for first responders.



Training Reimagined

Fit Responder had achieved great success delivering their proprietary injury reduction programs via a traditional classroom training model. However, they realized if they were to introduce a blended learning model that included live training with an eLearning component, they would be able to extend the reach of their programs to a greater prospective client base. Additional goals for incorporating eLearning were to focus on improving accuracy and consistency for new hire employees at the start of their tenure as well as to be able to offer annual refresher training online. Incorporating eLearning would support the delivery of consistent messaging, provide flexibility in both time and place for learning, and would provide a cost effective opportunity for organizations to help their employee base master critical learning objectives in injury prevention.

Fit Responder University

Fit Responder sought a learning management system to bring their blended learning strategy to fruition. After much research and multiple LMS vendor product demonstrations, ePath Learning ASAP was the system of choice. ASAP met the key criteria Fit Responder required from their solution.

Fit Responder was looking for a system that could fulfill the needs of multigenerational learners, that included an authoring tool, and that offered robust tracking and reporting features. ASAP's authoring tool made it easy for Fit Responder to develop customized courses for their clients incorporating proprietary content using simple drag/drop and copy/paste actions. The authoring tool embeds video, text, and images within courses, thus appealing to a multitude of learners including Generation X, Millennials, and Generation Z workers. Tracking learner completion rates and test scores is done with ease. In fact, Fit Responder diligently monitors their test scoring rates; by selecting a single button, they can pull up historical data for tests, and if a test question frequently receives incorrect responses, Fit Responder can modify the question or their training materials to ensure successful learning comprehension.

Achievements, Accolades, and Future Endeavors

Fit Responders flagship program, Injury Free University, is a validated training system that aims to prevent the additional financial and human costs that accompany pain, injury, overtime and poor provider wellness. Since the launch of the online portion of their University, Fit Responders has grown their client base exponentially, including large national companies that were once considered out of reach.

Most recently, Fit Responders earned great recognition in the [Journal of Emergency Medical Services Hot Products from EMS Today 2018](#). Injury Free University was recognized as one of the top 30 innovative yet practical "Hot Products" for EMS providers. In the near future, Fit Responder plans to continuously refine their award-winning program and looks to include video-based microlearning to meet the changing needs of their diverse and growing audience base.

To learn more about ePath Learning's LMS technology and services contact us today: sales@epathlearning.com or call us at 860.444.8090.