Blended Training for Compliance and Business Success

SENIOR CARE TRAINING SOLUTION
Who we are – the IPCed story

Professional...Quality...Engaging...Industry Experts. These are just a few of the terms you’ll hear when you ask people about us. Here’s why:

EXPERIENCED

The Institute for Professional Care Education (IPCed) was founded by people who know caregiving – and who know how crucial education and training is to running a first-class quality business. Owners Sharon Brothers and Roger Jorgensen have developed, owned and operated a variety of senior care communities. They know that effective, engaging training is essential – for delivering quality care and building a solid, sustaining business.

INNOVATIVE

In 2008 IPCed’s “aQuire Training Solutions” brand developed the first online Certified Nursing Assistance course, used as part of a state-wide blended training program in Oregon. It remains the only approved online Nursing Assistant course in the state and is utilized by community colleges, hospitals, schools and nursing facilities state-wide to deliver consistent training to entry level workers.

COLLABORATIVE

IPCed’s aQuire product was also chosen to be the online training partner for a 3 year federal grant to create new Nursing Assistant and Home Health Aide training and continuing education courses in the state of Oregon. Partnering to change the way education is delivered – leveraging technology and distance learning – is fundamental to the way IPCed trains.

PREFERRED

When IPCed was selected to be Washington Health Care Association’s training partner for an online course to meet a new state mandate for home care aide certification, it was based on clear user preference. In fact, during a competitive testing process, 100% of the testers preferred our courses to the competitors, even those with English language challenges.

MISSION-DRIVEN

We’re dedicated to providing training and support to individuals anywhere on the spectrum of providing care: from top leadership, through our EasyCEU continuing education courses (nationally accredited for Administrators of senior care communities), to Certification courses for individuals entering the profession; from ongoing staff training to family caregiver education and support. Anywhere caregiving is being provided you’ll find us, training, supporting and encouraging quality care and leadership.
Our Brands

AQUIRE TRAINING SOLUTIONS
Unique courses designed especially for direct care staff, incorporating essential skill-building and knowledge with intentional techniques that shape values and beliefs.

EASYCEU.COM
Featuring fully accredited courses for administrators, registered nurses, therapists and social works, EasyCEU offers hundreds of hours of intermediate to advanced level courses.

FAMILY LEARNING CENTER
Family caregivers provide more than 80% of all care delivered in this country. The Family Learning Center brings together online courses, print and video training resources that support families in their valuable service. Research has shown that families who understand caregiving are able to continue caregiving in the environment of their choice longer and with less stress than those without training.

CAREPRO
CarePro is the caregiver training program in Washington State, designed and approved especially to meet the expanded requirements of Initiative 1163. An innovative blended training program, CarePro is being utilized throughout the state by training partners from all sectors of the community based care network.

MEDIFECTA HEALTHCARE TRAINING
Video based training programs, caregiver textbooks, workbooks and certification programs for both professional and family caregivers.
IPCed has the training you need!

Check out our wide range of caregiver training -- online and DVD formats available

* = 2 hour course

BASIC CAREGIVER TRAINING

Courses in this category have been specifically designed to prepare individuals for work as a caregiver in a home or community based care setting. With more than 30 modules, totaling over 40 hours of foundational caregiving training, this package provides the core skills set every senior care professional should have.

- Caregiving Core Values and Teamwork
- Caregiving Tasks and Client Populations
- Ethics and Personal Rights
- Communicating with Others*
- HIPAA and Client Rights
- Promoting Your Client’s Independence
- Elder Abuse: Causes, Types and Reporting *
- Human Needs and Development Throughout the Lifespan
- Body Systems and the Aging Process
- Common Chronic Diseases*
- Common Communicable Diseases*
- Handling Difficult Situations & Behaviors *
- Caregiver First Aid - Burns and Poisons
- Caregiver First Aid - Heart Attack and Shock
- Caregiver First Aid - Choking and Falls
- Caregiver First Aid - Stroke and Wounds
- Caregiver First Aid - Other Sudden Emergencies
- Infection Prevention and Control
- Workplace Hazards and Safety
- Promoting and Maintaining Good Mobility*
- Nutrition and Hydration: Special Diets and Fluid Intake
- Elimination and Toileting
- Providing Personal Care
- Instrumental Activities of Daily Living
- Providing Skin Care
- Measuring Vital Signs*
• Observation, Reporting and Recording
• End of Life Care
• Avoiding Caregiver Stress
• Caregiver Conduct
• Sexual Harassment and Misconduct
• Cultural Differences
• Understanding Resident Rights
• Understanding Service Plans
• Understanding HIPAA
• Rest and Sleep for Client Health
• Use of Restraints in Care Settings

ADVANCED CAREGIVING SKILLS

Preventing rehospitalization is a challenge all caregivers must confront on a daily basis in long term elder care. Repeated admittance to the hospital not only increases risk of decline among the elderly, it is a leading contributor to high health care costs and one of the top concerns of hospitals today. These courses will sharpen your knowledge of the body’s critical systems, examine the conditions that most often lead to hospital care, and address the need for self-care among caregivers.

• Managing Pain
• The Cardiovascular System
• The Digestive System
• The Endocrine System
• The Immune System
• The Integumentary System
• The Mental Health System
• Taking Care of YOU - Avoiding Burnout
• Staying Happy and Healthy

SKILLS TRAINING VIDEOS

Incorporating skills videos into your training program can result in 11 times more effective learning. These skills videos cover basic caregiving skills and are intended to be used in conjunction with a complete training program. Most skills videos are only 3-5 minutes in length.

• Handwashing
• Transfer and Ambulation
• Range of Motion
• Assisting a person to use a bedpan
• Making an occupied bed
• Making an unoccupied bed
• Catheter care
• Measuring and recording weight on an ambulatory person
• Measuring and recording output from a urinary drainage bag
• Cleaning dentures
• Blood pressure
• Pulse
• Tympanic temperature
• Foot care
• Caring for non-acute ostomies
• Urine dipstick testing
• Fingerstick capillary blood testing
• Testing stool for occult blood
• Observing and collecting pain responses
• Reinforcing the use of incentive spirometer
• Testing gastric contents for occult blood and pH
• Alternative sites for measuring blood pressure
• Adding fluids to established tube feedings
• Suctioning oral pharynx
• Warm and cold therapies
• Clean, intermittent, straight urinary catheterization

SKILLS CHECKLISTS

Implement a robust blended training program by utilizing these skills checklists for easy documentation of skills demonstrations. Train, track and report at an advanced level by incorporating these checklists into your full training program.

• Common care practices
• Back rub
• Calling 9-1-1
• Reading and recording oral temperature
• Reading and recording axillary temperature with a digital thermometer
• Reading and recording radial pulse
• Reading and recording apical pulse
• Reading and recording respiration
• Measuring and recording tympanic temperature
• Measuring and recording weight
• Personal protective equipment
• Post mortem care
• Assisting with bed bath – complete and partial
• Assisting with shower
• Assisting with tub bath
• Assisting with shampooing of hair
• Assisting with hair care
• Compression stocking application
• Assisting with fingernail application
• Assisting with skin care
• Assisting with perineal care
• Assisting with oral hygiene
• Assisting with dressing
• Assisting with eating
• Equipment cleaning
• Eye glasses care
• Fire extinguisher use
• Record and report care provided
• Record and report incidents/emergencies
• Record and report condition changes
• Redirecting a client with challenging behavior
• Medication self-administration assistance
• Vest restraint application and care
• Foot care: clean and cut toenails
• Handling clean linen
• Handling dirty linen
• Hazardous materials/sharps handling and disposal
• Shaving with an electric razor
• Oral hygiene for dentures
• Assisting with adult briefs
• Bathroom assistance
• Bedpan assistance
• Catheter Care-condom catheter
• Catheter care – foley catheter site care
• Commode assistance
• Intake and output measurement
• Measuring and recording oral fluid intake
• Measuring and recording output from a urinary drainage bag
• Assisting with ostomy bag care
• Urinary drainage bag maintenance
• Bed to chair transfer
• Body mechanics for back safety
• Assisting to sit on edge of bed
• Durable medical equipment assistance
• Gait belt application and use
• Mechanical lift application and use
• Range of motion: lower extremities
• Range of motion: upper extremities
• Positioning
• Handwashing
• Measuring and recording Blood pressure
• Pain measurement and reporting
SAFETY

In this series caregivers learn how to better understand and ensure their own safety as well that of those in their care. These courses help meet OSHA safety requirements and fire emergency training mandates.

- Fire Emergencies
- Hazardous Substances in the Workplace
- Responding to Weather Emergencies and Natural Hazards
- Responding to Emergencies: Gas, Explosion, Power Outage & More
- Ergonomics and Workplace Safety
- Safe Lifting and Transfer Techniques
- Universal Precautions and Bloodborne Pathogens

FIRST AID

Knowing how to respond quickly and correctly when an accident, injury or emergency occurs can save lives. All caregivers should know basic first aid and emergency response.

- Caregiver First Aid - Burns and Poisons
- Caregiver First Aid - Falls and Wounds
- Caregiver First Aid - Shock and Heart Attacks
- Caregiver First Aid - Strokes and Choking
- Caregiver First Aid - Other Sudden Emergencies

PREVENTING SUICIDE IN THE ELDERLY

Elder suicide is an epidemic that can be prevented and impacted by caregivers with knowledge and skills. This course teaches you how to spot the warning signs and ways you can help.

MARKETING

Marketing is the important process of showing and telling about the services we provide. Everyone on the team is part of that process! This course teaches every team member the importance of their role in marketing.

- You’re on the Marketing Team

CLIENT FOCUSED COMMUNICATIONS AND CUSTOMER SERVICE

These courses prepare the caregiving professional to practice the essential skills needed to build a lasting relationship with clients and families. These skills will help the caregiver build loyalty, increase client satisfaction and enhance professionalism. Client centered care is best achieved through strong communication skills that put the client and their guests first.

- Courtesy: Beyond Politeness
- Be There: People Come First
- Listening: Focus on the Client
• Be Reliable: Following Through
• Be Positive: Going the Extra Mile
• Clientspeak: Patronizing Language
• Stress and Healing: The Magic of Therapeutic Communication

LESSONS IN LEADERSHIP

Great leaders produce great, engages teams. This series guides leadership level team members through the basics of good leadership by showing how to effectively manage people and the workplace, as well as how to use humor and team-building appropriately and effectively.

• Genuine Leadership
• Leading with Laughter
• Help! Who Made Me the Boss?
• 12 Keys to Good Management

COMPANION CARE

Good companion care isn't simple. In the Companion Care course you will learn the importance of providing quality and engaging companionship to elders and others with special care needs, as well as the basics of household tasks and easy activities.

CARE FOR SPECIAL NEEDS POPULATIONS

Caregivers often provide services to adults or children with special needs. These needs require skills different from those needed for elder care. This series of courses provides a foundation for this care.

• Mental Illness
• Developmental Disabilities
• Working with People with Physical Disabilities
• Working with Children and Families

DEVELOPMENTAL DISABILITIES CARE

This course, focusing on abilities rather than disabilities, explains the history and philosophy of services, Individual Support Plans (ISPs), incident reporting, medication administration, behavioral support, the health and medical aspects of care including HIPAA, the code of ethics, personal care, and professional development when providing services to individuals with developmental disabilities.

• History and Philosophy
• Individual Support Plans (ISP)
• Incident Reporting
• Medication Administration
• Ability Awareness
• Behavioral Support
• Health and Medical
MENTAL HEALTH CARE

Many clients in care settings suffer from mental health problems that impact their care needs. Understanding these problems and learning key intervention and support skills is vital to a well-rounded caregiver role.

- Mental Illness
- Behavioral Support
- Handling Difficult Situations and Behaviors
- Challenging Behaviors: A Framework for Action
- Wandering and Exit Seeking
- Taking Care of YOU: Avoiding Burnout
- Staying Happy & Healthy

HIV/AIDS CARE

This course follows the HIV/AIDS diagnosis process through appointments and interactions with the hospital staff. The personal side of HIV/AIDS, the importance in preserving individuality for those suffering from it, special needs and considerations for care, and the difference between the virus (HIV) and the disease (AIDS) are all covered. Keep yourself and your clients safer and healthier by understanding how the virus is transmitted and what precautions to use to prevent its spread.

- Understanding the Illness
- The Elder’s Experience
- Diagnosis and Early Stages
- Focusing on the Individual

MULTIPLE SCLEOROSIS CARE

This certificate course prepares the caregiver to provide care to a person with Multiple Sclerosis. You’ll learn about the disease process, physical signs and symptoms of the disease as well as emotional and psychosocial aspects of the disease. You’ll learn to support the mobility, independence and well-being of the person with MS.

- Invisible Side of MS
- Promoting Your Client’s Independence
- Elimination and Toileting
- Providing Skin Care
- Measuring Vital Signs
CARING FOR THE PERSON WITH PARKINSON’S

This course prepares the caregiver to provide care to a person with Parkinson’s disease. You’ll learn about the disease process, physical signs and symptoms of the disease as well as emotional and psychosocial aspects of the disease. You’ll learn to support the mobility, independence and well-being of the person with Parkinson’s.

END OF LIFE CARE

This certificate program is especially designed to prepare the caregiver working with clients at the end of their lives. It covers the following important areas:

- Hospice and Palliative Care
- Managing Pain
- Care Goals at the End of Life
- Grief and Loss: Care team and Family
- Understanding the Aging Process at End of Life
- Understanding the Emotional Needs at the End of Life
- Self Care and Managing Caregiver Stress

UNDERSTANDING ELDER ABUSE

Abuse is more than just physical. It can also be emotional, financial and sexual. Learn how to recognize and report all types of abuse and neglect, as well as how to teach caregivers to protect themselves from the stresses that can lead to potential abuse situations.

- Causes and Consequences of Elder Abuse
- Types of Elder Abuse and Neglect
- Recognizing, Reporting and Preventing Elder Abuse

ACTIVITIES AND ENRICHMENT FOR ASSISTED LIVING

Activities are important to the quality of life of your client, whether at home or in a care community.

- Building Your Activities Program
- Programming Standards
- Programming for Special Needs Populations

FOOD AND NUTRITION

Menu planning and food preparation are just a part of creating an outstanding food and beverage service in a client’s home or in senior care communities. These courses will introduce you to the basis of creating an excellent food program as well as assisting people with eating. Making mealtime a pleasant, nutritious time is the goal.

- Providing Good Nutrition, Part 1
- Providing Good Nutrition, Part 2
- Promoting Successful Dining
- Food and Culture
ALZHEIMER’S AND MEMORY CARE

A Series of 23 modules that follows a story of Maria and her son John, beginning with Maria’s early stage of diagnosis through end of life. Caregivers learn the stages and symptoms of Alzheimer’s disease at the same time gaining a better understand the families’ experience. Completing all modules and a final exam will enable employees to achieve an Alzheimer & Memory Care Certification.

- Alzheimer’s and Dementia: Signs and Symptoms
- Dementia from the Person’s Perspective
- Diagnosis and Progression
- Diagnosis and the Caregiver’s Role
- Learning to Communicate Through Dementia
- Daily Care: Bathing and Dressing
- Daily Care: Toileting and Grooming
- Helping Families Cope
- Supporting Families of Individuals with Dementia
- Environment: Creating a Sense of Calm
- Environment: Routines and Consistency for Comfort
- Activities: Creating a well-rounded program
- Activities: Stimulating Memories and Interaction
- Preventing Weight Loss and Aspiration
- Nutritional Goals and therapeutic approaches
- Challenging Behaviors: Prevention through Acceptance and Communication
- Challenging Behaviors: Considerations for Client Rights
- Challenging Behaviors: Diffusing Dangerous Behaviors
- Challenging Behaviors: Intervention and Follow up
- Managing Pain in the Client with Communication Challenges
- Assessments and Care Planning
- Care Planning and Setting Care Goals
- Wandering and Exit Seeking

DEMENTIA CARE: BEYOND THE BASICS

Care professionals who specialize in dementia care need to continually build their dementia knowledge, skills and understanding. These courses are excellent for continued learning growth in this area.

- Differing Dementias
- Communication with People Who Have Dementia
- Challenging Behaviors: A Framework for Action
- Theories of Care
- Activities for Meaningful Dementia Care
- Hallucinations and Delusions with Dementia
- Sexuality and Dementia
DEMENTIA CARE SPECIALIST TRAINING PROGRAM

Alzheimer’s disease and dementia is one of the fastest growing challenges affecting older Americans. Learn how to provide the kind of care that will make you a LEADER in compassionate, person-centered care for the person with dementia. With this eight-hour course, you’ll gain advanced training on Alzheimer’s and all forms of dementia. This course was developed in cooperation with the Alzheimer’s Association of Colorado as training for recognition as a Leaders in Dementia Care.

- Memory Loss and Aging
- Getting a Diagnosis
- Learning to Communicate
- Communicating with People who Have Dementia
- Helping Families Cope
- Activities
- Special Considerations for Food and Fluids
- Daily Care Skills, Part 1
- Daily Care Skills, Part 2
- Managing Behavior Challenges: Prevention
- Managing Behavior Challenges: Priorities & Protocol
- Managing Behavior Challenges: Violence & Aggression
- Managing Behavior Challenges: After an Event
- Wandering and Exit Seeking

CREATING MOMENTS OF JOY

When the person has short-term memory loss their life is made up of moments. We cannot create a perfectly wonderful day, but it is absolutely attainable to create a perfectly wonderful moment. In this course you will learn how wonderful moments can be made. This series of courses are presented by award winning educator Jolene Brackey.

- Creating Moments of Joy, Part 1
- Creating Moments of Joy, Part 2
- Creating Moments of Joy, Part 3
- Memory Enhanced Activities, Part 1
- Memory Enhanced Activities, Part 2
- Memory Enhanced Activities, Part 3
- It’s Saturday Night (tips for easier bathing)
MEDICATION TRAINING

HOME CARE MEDICATIONS

This course teaches non-licensed caregivers about assisting clients with medications in an in-home care setting. From understanding the client’s wellbeing to understanding prescriptions, this course teaches how to safely monitor, document, and effectively assist a client in medication use.

- A Vital Part of Your Client’s Wellbeing
- Understanding the Prescription
- Safely Monitoring the Medication
- Documentation of Medication Handling
- Managing and Assisting with Medication

MEDICATION MANAGEMENT

This 5 hour series teaches non-licensed staff about assisting residents with medications in a community based care setting and includes basic principles of medication management, safe handling, math, and documentation.

- Introduction to Medication Management
- Providing Medication Assistance
- Understanding Medication Procedures
- Medication Dosage and Basic Math
- Medication Documentation and Safety

MEDICATION SELF ADMINISTRATION TRAINING

This course is designed for caregivers who do not manage or assist with medications directly, but who need to understand what to do to support a client in self-management of medication.
DVD TRAINING

28 MEDIFECTA VIDEOS - ALSO AVAILABLE ONLINE

The award winning Medifecta Video Series visually demonstrates crucial skills while providing excellent foundational information and interesting interviews with professionals. These 28 topics within the Caregiver Series, Communication Series, and Companion Homemaker Series make it easy to deliver a blended training program in addition to this online option. Each video is complete with support materials including key concepts, a final quiz, and a certificate of completion.

- Essential Bedrest Skills
- How to Help Someone Who Uses a Wheelchair (Including Walkers, Crutches and Canes)
- Infection Control and Blood borne Pathogens
- How to Manage Medications
- Safety In and Around the Home: Fall Prevention
- Fire Safety
- Elder Abuse and Neglect
- Personal Care
- Caregiver Wellness
- How to Measure Vital Signs
- How to Use a Mechanical Lift
- A Guide to Being a Companion Homemaker: Roles and Responsibilities
- A Guide to Being a Companion Homemaker: Safety and Housekeeping
- Nutrition and Meal Preparation for Older Adults
- HIPAA in Home Care
- How to Assist with Medications
- Body Mechanics and Back Safety
- Observation, Reporting and Documentation
- Introduction to Home Care
- Ethical and Legal Behavior
- Medical Emergencies and Emergency Preparedness
- How to Communicate Effectively with Someone Who Has Hearing Loss
- How to Communicate With Someone Who Has Aphasia
- Caring for Someone with Early to Mid Stage Alzheimer's Disease
- Caring for Someone with Mid To Late Stage Alzheimer's Disease
- Developing Cultural Competence
- Communication Skills
CERTIFICATE PROGRAMS

CAREGIVER CORE

A 12 hour essential caregiver course bundle – included in Compliance Subscription Package

- Introduction to Medication Management
- Caregiving Core Values and Teamwork
- Caregiving Tasks and Client Populations
- Communicating with Others*
- Elder Abuse: Causes, Types and Reporting *
- Infection prevention and control
- Workplace Hazards and Safety
- Promoting and Maintaining Good Mobility*
- Providing Personal Care
- Observation, Reporting and Recording

CAREGIVER CORE PLUS

The essential caregiver course bundle PLUS 5 hours of dementia care training (total 17 hours)- Included in Premium Subscription Package

- Caregiving Core Values and Teamwork
- Caregiving Tasks and Client Populations
- Communicating with Others*
- Elder Abuse: Causes, Types and Reporting *
- Infection prevention and control
- Workplace Hazards and Safety
- Promoting and Maintaining Good Mobility*
- Providing Personal Care
- Observation, Reporting and Recording
- Caring for Someone with Early to Mid Stage Alzheimer’s Disease (streaming video)
- Alzheimer’s and Dementia: Signs and Symptoms
- Dementia from the Person’s Perspective
- Diagnosis and Progression
- Diagnosis and the Caregiver’s Role

CAREGIVER STAR

Adding Customer Service training to the Core Plus package to build star performers on your team (a 24 hour training program for excellence) – included in Platinum Business Success Subscription Package

- Caregiving Core Values and Teamwork
- Caregiving Tasks and Client Populations
- Communicating with Others*
- Elder Abuse: Causes, Types and Reporting *
- Infection prevention and control
- Workplace Hazards and Safety
- Promoting and Maintaining Good Mobility *
- Providing Personal Care
- Observation, Reporting and Recording
- Caring for Someone with Early to Mid Stage Alzheimer's Disease (streaming video)
- Alzheimer's and Dementia: Signs and Symptoms
- Dementia from the Person's Perspective
- Diagnosis and Progression
- Diagnosis and the Caregiver’s Role
- Courtesy: Beyond Politeness
- Be There: People Come First
- Listening: Focus on the Client
- Be Reliable: Following Through
- Be Positive: Going the Extra Mile
- Clientspeak: Patronizing Language
- Stress and Healing: The Magic of Therapeutic Communication

CAREPRO
This custom branded training program is approved for initial training for Direct Care Workers in Arizona, for Home Care Aides in Washington State and for Homemakers and Home Health Aides in New Jersey. It requires an instructor led component for skills training. This training program will be launched throughout the U.S. in the coming months.

PERSONAL CARE AIDE (PCA)
This comprehensive 40 hour online course can be used alone or as part of a blended training course with instructor-led skills, preparing the individual for competent, compassionate caregiving.

HOME HEALTH AIDE
This basic course, designed to be part of a blended training program with instructor led skills, prepares the caregiver for work in a home care environment. In Oregon it is designed to be an additional training for CNAs; in other states it may be used as a free-standing training course.

NURSING ASSISTANT TRAINING COURSE (CNA)
This course is designed to prepare an individual to become a Certified Nursing Assistant and requires an instructor-led skills training component. Currently approved by the Oregon State Board of Nursing; a generic course is also available.

ADVANCED NURSING ASSISTANT TRAINING COURSE – ACUTE CARE (CNA2)
This training program provides advanced level training for CNAs working in an acute care setting and requires an instructor-led skills training component. It is currently approved by the Oregon State Board of Nursing.

COMMUNITY HEALTH WORKER AND PERSONAL HEALTH NAVIGATOR
This blended training program was developed through a supplemental HRSA grant and is designed to train non-medical workers to meet the coming needs of health care reform.
STATE SPECIFIC TRAINING

State specific training courses available in many states, both for required initial training and for continuing education as mandated by state requirements. New programs are being completed and approved monthly – check with a Training Specialist if you don’t see your state required training listed here.

- Colorado Class B Caregiver Initial Training
- Colorado Personal Care Worker Initial Training
- Delaware Personal Assistance Services Agency Initial Training
- Florida Homemaker/Companion Initial Training
- Georgia Homemaker Aide Initial Training
- Idaho Homemaker/Companion Initial Training
- Illinois Homecare Aide Initial Training
- Illinois In-Home Services Worker Initial Training
- Missouri Personal Care Aide Initial Training Course (MOHealthNet)
- Nevada Personal Care Aide Initial Training Course
- New Hampshire In-Home Personal Care Provider Initial Training
- New Jersey Health Care Service Firms Orientation
- New Jersey Health Care Service Firms Mandatory In-Services
- New York Personal Care Services Orientation/Basic Training Course
- Ohio Homemaker Aide Initial Training
- Oregon In-Home Caregiver Initial Training
- Oregon Medication Endorsement Home Care Medication Training
- Oregon RALF Medication Training
- Oregon RALF Pre-Service Orientation
- Pennsylvania Direct Care Worker Initial Training Course
- Pennsylvania Direct Care Worker Personal Care Initial Training Course
- Pennsylvania Pre-Hire Competency Exam
- Tennessee Personal Support Services Worker Initial Training
- Virginia Home Care Organization Staff Initial Training
CUSTOMIZATION OPTIONS

ADMINISTRATOR, SOCIAL WORKER AND RN CEUS

NAB/BON/ASWB-ACE Approved
Over 35 hours of accredited CEU training approved for Administrators, Social Workers and Nurses help you save time and money for your top management team. Add-on these courses to enhance your subscription for your whole team. Courses include:

- Advanced Stress Management
- Become the World’s Most Effective Trainer
- Advanced Marketing Skills
- Death & Dying: Compassion and Ethics
- Memory Care: The Basics
- Memory Care: Setting the Stage for Care
- Memory Care: Vital Tools
- Technology and the Senior Care Professional, Part 1
- Understanding the Cultural Components of Care
- Cultural Factors Regarding Sexuality
- Technology and the Senior Care Professional, Part 2
- Working with HIV / AIDS in the Elderly Population
- The Invisible Side of MS
- Uncovering the Hidden Symptoms of Parkinson’s
- Fighting ALS - From the Beginning
- Aphasia Solutions - Making Their Voices Heard

FAMILY LEARNING CENTER

The most successful organizations are especially skilled at community outreach and word-of-mouth marketing. Add to your success by offering 52 online learning courses for prospective and current family members. Family-friendly courses include valuable “Transitions to Care” courses to help families quickly adjust and become part of your word-of-mouth referral team.